

THOMAS CLARK

Address ▪ Telephone number ▪ E-mail address

PROFILE

Devoted, articulate, and creative professional offering strong qualifications developed over 18 years of continuous service with the City of Chicago management. Demonstrated success in designing and implementing processes that consistently reduce operating costs and improve production yields. Regarded for particularly effective supervisory and leadership abilities. Highly effective organizer, routinely superintending multiple activities simultaneously.

- ☑ Confident and articulate public speaker, motivating and communicating effectively to all organization level
- ☑ Totally dedicated to providing quality of service and delivering excellence in performance
- ☑ Proactive and empowering management style, able to inspire cooperation and commitment
- ☑ Works efficiently under stress, consistently delivering desired results on deadlines
- ☑ Commitment to human development and community service; energetic self-starter with excellent analytical, organizational, and creative skills

AREAS OF EXPERTISE

Strategic Planning & Leadership
Productivity & Efficiency Improvement

New Product / Service Development
Team Management / Team Building

CAREER WORK PATH

CHICAGO POLICE DEPARTMENT

Deputy Chief, Counterterrorism & Intelligence Division

May 2008-Present

- Effectively direct Deployment Operations Center and the Intelligence Section
- Serve as the Department's coordinator for adoption and implementation of the National Incident Management System (NIMS)

CITY OF CHICAGO, OFFICE OF THE MAYOR

First Deputy Chief of Staff

June 2006-Apr 2008

- Managed activities of 48 city departments
- Assisted the Chief of Staff with departmental performance measures to maintain efficient delivery of city services
- Proactively involved with the coordination of the City's Public Safety agencies, including Police, Fire, and the Office of Emergency Management & Communications (OEMC)
- Member of the City's Public Safety Consortium which is tasked with developing unified protocols and initiatives among many of the City's public safety agencies, including Police, Fire, OEMC, Health, and Aviation
- Supported the development of the City's submission for the Federal Urban Area Security Initiative (UASI) grant

CITY OF CHICAGO, DEPARTMENT OF WATER MANAGEMENT

Commissioner

Sept 2005-June 2006

- Coordinated the department's Performance Management Initiative to identify opportunities for improvement for both divisions as well as personal production.
- Administered the initiative to automate the Department's product ordering system, and realized an immediate decrease in ordering times
- Managed Department's Customer Service Optimization initiative that automatically routed calls via a voice-activated response unit, and afforded customers the ability to pay their bills by phone on a 24 hour-a-day basis

Acting Commissioner (1ST Deputy Commissioner)

Jan 2005-Aug 2005

- Organized and headed the implementation of the department's Central Dispatch functions in order to create a more unified approach to field operations
- Managed the consolidation of water and sewer functions within the department to gain efficiencies where similar processes existed
- Coordinated the consolidation of the Department's Safety & Security Divisions in order to consolidate overlapping jurisdictions and middle management.

THOMAS CLARK

Address ▪ Telephone number ▪ E-mail address

CITY OF CHICAGO, DEPARTMENT OF TRANSPORTATION

1st Deputy Commissioner

2004-2005

- Recommended the development of the Department's first Correspondence Tracking System, designed to coordinate all incoming requests or inquires
- Implemented reduced crew configuration and District maintenance responsibilities to decrease costs and improve efficiencies
- Managed and recommended new construction practices that increased production, decreased costs, and reduced public disruption
- Established new Aldermanic Menu package designed to increase flexibility and develop accurate budgets for the proposed projects
- Managed the development of automated permitting via CDOT's webpage

CITY OF CHICAGO, BUREAU OF ELECTRICITY

Deputy Commissioner

2000-2004

- Supervised Street Lighting and Traffic Signal maintenance throughout the City of Chicago
- Implemented crew configuration and District maintenance responsibilities to decrease costs and improve efficiencies
- Completed Citywide Pole Door Replacement program to ensure an increased measure of public safety
- Initiated LED Retrofit Program, which provided increased efficiencies, less labor costs, and created a significant cost savings
- Implemented the New Residential Lighting Initiative, which provided increased lighting levels and split circuit technology
- Executed new construction practices that increased production, decreased costs, and reduced public disruption

Lieutenant

1999-2000

- Established methodologies in solving crime and disorder problems
- Utilized and applied leadership skills, which promoted the Department's goals and community policing strategy
- Maintained accountability of conduct, performance of duty, and appearance of all subordinate personnel; initiated corrective action when necessary

EDUCATION AND CREDENTIALS

Bachelor Degree in Economics, 1989

- ✓ University of Illinois ▪ Champaign-Urbana, IL
- ✓ Dean's List
- ✓ Omirron Delta Epsilon, Honors Society of Economics

NASD Series 26 Securities License ▪ NASD Series 6 Securities License

NASD Series 63 Securities License ▪ State of Illinois Insurance Producers License, 1996

PROFESSIONAL TRAINING

Terrorism Awareness & Response Academy (T.A.R.A.), 2008
FEMA, Incident Command System (ICS-100, ICS-200, ICS-300, ICS-400, ICS-700, ICS-800)
Coordinated Emergency Management Training, 2004
FBI National Academy, Quantico, VA, ViCAP Training, Homicide Investigations, 1999

AFFILIATION

Public Safety Working Group of Directors, Chicago 2016 Olympic Bid ▪ Board Member, AWWA Research Foundation, 2006 ▪ Chairman, Chicago Emergency Telephone Board, 2003

ACTIVITY

Department Commendations, 2 ▪ Honorable Mentions, 32