

## ~ COMMERCIAL DRIVER ~

Dependable, hardworking and performance driven professional, seeking a career advancement within commercial transportation to utilize excellent driving skills, wide knowledge of vehicle maintenance and operation, in-depth understanding of traffic laws, as well as extensive experience in careful defensive driving techniques. Technically-inclined with proven ability to troubleshoot and repair minor vehicle operation problems. Possesses accurate sense of direction and comprehensive visual memory. Demonstrates exceptional ability to work well with minimum supervision.

### EDUCATION

#### **Advanced Tractor Trailer Driver Program (GPA: 3.82)**

All State Career ▪ Lester, PA: Mar 2008-Sep 2008

#### **Automotive Technology Program (GPA: 3.33)**

Lincoln Technical Institute ▪ Philadelphia, PA: Sep 1998-Oct 1999

### PROFESSIONAL EXPERIENCE

#### *Vehicle Maintenance and Driving Skills*

- Operated and ran heavy equipment such as forklift.
- Inspected and maintained vehicles as Lube Technician through providing assistance to customers in checking, removing, and refilling all vital fluids in the vehicle coolant and lubrication systems.
- Repaired and replaced minor parts of vehicles such as wiper blades and light bulbs.
- Provided assistance to truck drivers in offloading recyclable metals to ensure its proper and safe execution.
- Led and directed crane operators in detecting and disposing flammable and explosive containers.

#### *Facility Maintenance and Quality Assurance*

- Acted as quality assurance with responsibility in ensuring proper and safe offloading of recyclable metals, detecting and disposing flammable and explosive containers, as well as identifying and removing non-metal product from the load.
- Cleaned and sanitized all factory equipment to ensure smooth flow of production and prevent contamination.

#### *Customer Service*

- Consistently met or exceeded customer expectations in performing various roles as quality assurance, sanitation worker, prep cook, and lube technician.
- Answered customer inquiries and resolved issues that arise in prompt and efficient manner.
- Rendered superior quality service at all times to ensure total customer satisfaction.

#### *Key Accomplishments*

- Received two pay increases from Camden Iron & Metal Inc. for superior performance shown in the company.
- Filled-in a supervisory position in Camden Iron & Metal Inc.
- Earned "Employee of the Month" award and received two pay increases from Hope's Country Fresh Batter Inc.
- Consistently recognized as "Employee of the Month" for two months and had three pay increases from Kentucky Fried Chicken.
- Considered for promotion as assistant store manager for Kentucky Fried Chicken.

### WORK HISTORY

<b>Quality Assurance</b> , Camden Iron & Metal Inc. ▪ Philadelphia, PA	<b>2007-2008</b>
<b>Sanitation Worker</b> , Hope's Country Fresh Batter Inc. ▪ King of Prussia, PA	<b>2003-2006</b>
<b>Prep-Cook</b> , Kentucky Fried Chicken ▪ Philadelphia, PA	<b>2001-2003</b>
<b>Lube Technician</b> , Jiffy Lube, Inc. ▪ Philadelphia, PA	<b>1998-1999</b>

### AWARDS

Completed an 8-hour Defensive Driving Course  
Class A CDL with Double/ Triple Trailers Endorsements and Tanker/Hazmat Endorsements  
Perfect Attendance | Student of the Month (2008)

### ACTIVITIES

Coordinator of Drug Awareness Programs for the youth in the community